

Short Stay CRA Ltd

Holiday Let Self-Catering Booking Form

Print, Complete and Return To:

Cheltenham Racing Accommodation Ltd
Kirklees
Tommy Taylors Lane
Cheltenham
Glos
GL50 4NP

Tel + 44 (0) 1242 234729
Mobile + 44 (0) 7980 600 365
E-mail: info@cheltenhamracingaccommodation.com
website: www.cheltenhamracingaccommodation.com
Twitter: @CheltRacing

Primary Contact

Name:	
Address:	
Postcode:	
Tel No:	
Mobile No:	
Work No:	
Email(s):	

Guests starting with primary contact

No.	Title	Name	Date of Birth
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			

Car registration number.

From:		To:	
Time tba		10.00am	

Booking Remittance:

ENTER Rental amount	£	
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FOR BOOKINGS MADE <u>MORE</u> THAN 4 WEEKS IN ADVANCE		
Please pay 50% of the total booking cost now.	£	
Cleaning or late check out fee	£	
Property reference		
<i>(Balance is payable 4 weeks before arrival along with £250/£500 /£1000(250500/1000 euros) refundable damages deposit)</i>		

FOR BOOKINGS MADE <u>LESS</u> THAN 4 WEEKS IN ADVANCE		
Please send the "total booking cost" and any booking fee	£	
Please also pay the refundable security deposit against loss or damage or extra cleaning. (£250-£1000 dependent on group size)	£	
TOTAL REMITTANCE:	£	
Property reference:		

I have read and agree the current attached "Terms and Conditions" of booking and agree to abide by them. I certify that:	
a) I am authorised to agree the booking conditions on behalf of all the persons included on the booking form, including those substituted at a later date;	
b) I am over 18 years of age and a member of the party intending to occupy the property.	
c) I agree to take responsibility for the party occupying the property.	
Signature	Date

Card number	
Expiry date	
Issue no	
CVV number	
Name on card	

Method of Payment

Cheque/Sterling Draft: Payable to Short Stay CRA Ltd and sent to the above address

Bank Transfer Sort Code 09-01-28 Account: 82914085

International Bank Transfer: IBAN GB55ABBY09012882914085 SWIFT/BIC ABBYGB2LXXX

An Incomplete Booking Form Will Cause Delay Which May Result In You Losing The Booking (Rev.1)

Holiday Let Rental Terms and Conditions:

These are the terms on which Short Stay CRA Ltd (Company No. 09665909) registered in England and Wales, hereafter known as "ShortStayCRA" or "we" do business. They do not affect your statutory rights. They are designed to set out clearly ShortStayCRA's responsibilities and your rights.

You agree that these terms and conditions shall be the exclusive basis on which any contract made between you and the property owner is transacted and processed unless otherwise agreed in writing by ShortStayCRA.

You agree that the Contracts (right of Third Parties) Act 1999 shall not apply to any contracts entered into between you and ShortStayCRA or you and the property owner unless otherwise stated.

Please note that any booking for accommodation is strictly between you and the relevant property owner incorporating the booking conditions set out herein.

ShortStayCRA is merely arranging such accommodation booking as booking agent of the relevant property owner and not as principal and as such ShortStayCRA cannot be held responsible for any loss or damage which you and/or your party members may suffer or any dissatisfaction with the accommodation arrangements.

Bookings and Payment.

Short stayCRA and the property owner reserve the right to decline any booking without giving any reason.

You must be at least 18 years old and possess legal capacity to contract under English Law.

Whether you book alone or as a group ShortStayCRA will only deal with the Lead booking name.

For bookings more than 4 weeks in advance a deposit of 50% is required with a completed Holiday Let Booking form. The remaining balance must be paid 4 weeks before arrival together with the damages deposit.

For bookings less than 4 weeks in advance full payment and the damages deposit is due.

Accepted forms of payment:

Cheque: Payable to Short Stay CRA Ltd

Bank transfer: Sort code: 09-01-28 Account No.: 82914085 Use your name as reference.

International Bank Transfer IBAN: GB55ABBY09012882914085 SWIFT/BIC ABBYGB2LXXX

Cancellation.

To avoid misunderstandings ShortStayCRA, on behalf of the owner, would like to point out that making a booking constitutes a legally binding contract with the owner and would recommend you take out adequate Cancellation Insurance for you and your party.

In the event of cancellation prior to the commencement of the letting and upon notifying ShortStayCRA in writing, ShortStayCRA will endeavour to re-let the property for the rental period concerned or for such part hereof as may prove possible. If such letting can be arranged ShortStayCRA will refund the deposit less 10% admin fee. The original balance is due in full to the owner even if the party size has decreased from the original booking.

Rules for Using The Property.

Some rooms may be locked off.

You and your party undertake to keep the property and all the furniture, fixtures, fittings and effects therein in the same state of repair and condition as they are in at the commencement of the letting and shall pay to the owner the value of, or the replacement of, or for the repair and reinstatement of, as appropriate, of any part of the above damaged or destroyed during the occupancy. The owner will charge for lost keys and wet mattresses.

You and your party agree not to use the property for any illegal or immoral purpose and you must refrain from doing anything that may cause a nuisance to neighbouring properties. There must be no excessive noise between 11pm and 8am.

Smoking is strictly prohibited within all areas of the property.

The persons **occupying** the property must not differ from those entered on the booking form, unless agreed in writing with ShortStayCRA and the property owner.

The property is only for **use by the named people on the booking form** unless agreed in writing by ShortStayCRA and the property owner.

In the event of there being cause for complaint the matter shall be taken up with the property owner while you are still at the property so an on-the-spot investigation can be made and remedial action take

if necessary. In no circumstances will compensation be considered for complaints raised after your stay has ended if you have not afforded the property owner the opportunity of investigating the complaint and endeavouring to remedy matters during your stay.

In the event of breach of any of the above property owner's rules the owner reserves the right to terminate its contract with you with immediate effect and without refund.

Basis of Occupation.

The property is used as for short term rental and therefore exempt from security of tenure under the Rent Act.

Alternative Accommodation.

If the property becomes unavailable or unusable due to circumstances beyond the property owner's control ShortStayCRA will notify you on becoming aware of the same and endeavour to source alternative accommodation for you. If ShortStayCRA is unable to source similar alternative accommodation the property owner will refund to you all payments made.

Neither ShortstayCRA nor the property owner will pay any compensation or expenses as a consequence of such a change to your accommodation.

Indemnity and Deposit.

You shall keep ShortStayCRA and the property owner indemnified against all overdue payments, dilapidations, damages, losses, costs, expenses, actions, demands, proceedings, claims and liabilities made against or suffered or incurred by ShortStayCRA or the property owner arising directly or indirectly out of any act of omission or negligence of you or your party or any breach or non-observance by you of the covenants, conditions and other provisions in this agreement.

This deposit will be held by the owner and returned by bank transfer, unless agreed in writing by ShortStayCRA and the property owner, providing the property is returned in the same state of repair as at the beginning of the rental. The amount of return of the damages deposit shall be determined by the property owner and its manager. If you have any dispute in respect thereof you shall have no recourse against ShortStayCRA.

Liability.

Neither ShortStayCRA nor the property owner accept liability for loss or damage suffered by you or your party caused by strike, industrial dispute, weather, war or other hostility, fire, flood, riot or civil commotion, nor for any defects or interruptions to supply of electricity, water or other services. In no event shall the liability of ShortStayCRA or the property owner to the guest, howsoever arising, exceed the price paid for the relevant booking.

ShortStayCRA nor the property owner will be liable for personal injury, other than resulting from their respective deliberate or wilful negligence, to you the guest or any member of your party.

Data Protection.

ShortStayCRA will not sell to third parties any personal information gathered for processing this booking. Unless otherwise specified in writing to ShortStayCRA you agree for ShortStayCRA to use your data for specific marketing purposes directly from CRA to you or your party.

Law and Jurisdiction.

The conditions shall be governed by and construed in accordance with English law and the English Courts shall have jurisdiction.